YuJa Inc. Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: YuJa EqualGround Accessibility Governance Platform

Report Date: March 25, 2025,

Product Description: The YuJa EqualGround Accessibility Governance Platform provides website and web app accessibility scanning solutions.

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Notes: This report is based on the YuJa EqualGround Platform WCAG reporting

Evaluation Methods Used: Manual testing, TPGi-licensed tools, Webaim.Org, W3 Validator

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (no)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (no)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (no)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.8.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform provides appropriate labels for navigation and notifications.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web)	Supports	The EqualGround Platform does not ingest audio-only or video-only content.

Criteria	Conformance Level	Remarks and Explanations
 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform provides textual representation and audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Not Applicable	The EqualGround Platform does not stream video content

Criteria	Conformance Level	Remarks and Explanations
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform site uses ARIA landmarks to define key regions including navigation, main content, and form regions. Authoring Tool:
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The EqualGround Platform provides descriptions in a logic and meaningful way.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform content is defined by use of text-based identification rather than on a particular sensory characteristic.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508	Supports	The EqualGround Platform does not rely solely on color to convey meaning.

Criteria	Conformance Level	Remarks and Explanations
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform does not automatically play audio.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	The EqualGround Platform is keyboard accessible and does not define time constraints.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform has no identified keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The EqualGround Platform does not use character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:		
EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool)	Supports	ARIA landmarks provide the facility to identify landmark and navigation elements which can then be skipped.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)		
• 10.2.4.2 (Non-web document)		
 11.2.4.2 (Open Functionality Software) - Does not apply 		
• 11.2.4.2 (Closed Software) – Does not apply	Supports	The EqualGround Platform's pages and dialogs are titled
• 11.8.2 (Authoring Tool)		appropriately.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs) Revised Section 508		
501 (Web)(Software)504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.3 (Web)		
• 10.2.4.3 (Non-web document)		
 11.2.4.3 (Open Functionality Software) 		The FavelCrownd Dietherms's feeting and a is an avential
• 11.2.4.3 (Closed Software)	Supports	The EqualGround Platform's focus order is sequential when navigated via the keyboard.
• 11.8.2 (Authoring Tool)		When havigated via the keyboard.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform's links are identified with a clear purpose via text.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The EqualGround Platform does not require any multi-point gestures to manage content.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.2 (Web)		
• 10.2.5.2 (Non-web document)		The Ferral Course of Dietherman days and the design and an arrange of the course of th
• 11.2.5.2 (Open Functionality Software)	Supports	The EqualGround Platform does not use down-events to
• 11.2.5.2 (Closed Software)		execute any functions.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web document)		The EqualGround Platform uses relevant programmatic
• 11.2.5.3.1 (Open Functionality Software)	Supports	labels for its elements.
• 11.2.5.3.2 (Closed Software)		labels for its elements.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		The EqualGround Platform does not contain any
• 9.2.5.4 (Web)	Supports	functionality that is triggered by moving devices
• 10.2.5.4 (Non-web document)		and the state of t
• 11.2.5.4 (Open Functionality Software)		
• 11.2.5.4 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)	·	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		
 11.3.1.1.1 (Open Functionality Software) 		
• 11.3.1.1.2 (Closed Software)	Supports	The EqualGround Platform supports specifying a default
• 11.8.2 (Authoring Tool)	Supports	human language across the site.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)		
• 10.3.2.1 (Non-web document)		
• 11.3.2.1 (Open Functionality Software)		
• 11.3.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)	Supports	The EqualGround Platform that can be focused need to be
• 12.1.2 (Product Docs)		specifically triggered to change context
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.2 (Web)		
• 10.3.2.2 (Non-web document)		
• 11.3.2.2 (Open Functionality Software)		
• 11.3.2.2 (Closed Software)	Cupports	The EqualGround Platform's user interface elements do
• 11.8.2 (Authoring Tool)	Supports	not change when user input is added.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.2.6 Consistent Help (Level A 2.2 only)		The EqualGround Platform's help mechanisms are in a
EN 301 549 Criteria – Does not apply	Supports	consistent order across all pages.
Revised Section 508 – Does not apply		
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
• 10.3.3.1 (Non-web document)		
• 11.3.3.1.1 (Open Functionality Software)		Errors in input are clearly described by the EqualGround
• 11.3.3.1.2 (Closed Software)	Supports	Platform.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		·
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.2 (Web)		
• 10.3.3.2 (Non-web document)		
• 11.3.3.2 (Open Functionality Software)		
• 11.3.3.2 (Closed Software)	Supports	The EqualGround Platform labels elements and provides
• 11.8.2 (Authoring Tool)	Supports	appropriate user instructions.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.7 Redundant Entry (Level A 2.2 only)		The EqualGround Platform will auto-populate forms with information previously entered.
EN 301 549 Criteria – Does not apply	Supports	
Revised Section 508 – Does not apply		
4.1.1 Parsing (Level A)		
Applies to:		
WCAG 2.0 and 2.1 – Always answer 'Supports'		
WCAG 2.2 (obsolete and removed) - Does not apply		
EN 301 549 Criteria		
• 9.4.1.1 (Web)		
• 10.4.1.1 (Non-web document)	Supports	The EqualGround Platform is validated for code errors
• 11.4.1.1.1 (Open Functionality Software)		regularly.
• 11.4.1.1.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.2 (Web)		
• 10.4.1.2 (Non-web document)		
• 11.4.1.2.1 (Open Functionality Software)		
 11.4.1.2.2 (Closed Software) – Does not apply 	Supports	All user interface elements provide descriptors for their
• 11.8.2 (Authoring Tool)	Supports	purpose, name, and their current state.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	The EqualGround Platform is not used for any live or synchronous capabilities.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	The EqualGround Platform does not stream video content.

Criteria	Conformance Level	Remarks and Explanations
 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 	Supports	The EqualGround Platform has a responsive user interface and does not restrict its view and operation to a single display orientation.
Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The EqualGround Platform's inputs describe their intended purpose through accurate labeling.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform provides a nearly complete control to the organization to define color contrasts of user elements to ensure at least a 4.5:1 contrast ratio
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform's user interface can be resized to 200% or greater with no loss of capabilities.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform uses text to convey meaning except for any branding elements defined by the Organization (such as logos and mastheads)
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	When text is enlarged, scrolling in only one direction is required to identify meaning

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		The EqualGround Platform provides nearly complete control to the organization to define color contrasts of
• 9.1.4.11 (Web)		
• 10.1.4.11 (Non-web document)		
 11.1.4.11 (Open Functionality Software) 	Supports	
• 11.1.4.11 (Closed Software)		user elements.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.12 (Web)		The EqualGround Platform provides text spacing that is compliant with the requirement.
• 10.1.4.12 (Non-web document)		
• 11.1.4.12 (Open Functionality Software)	Supports	
• 11.1.4.12 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.13 (Web)		
• 10.1.4.13 (Non-web document)		
• 11.1.4.13 (Open Functionality Software)	Supports	Tooltip hovers do not materially affect content visibility.
• 11.1.4.13 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The EqualGround Platform provides the ability to navigate via the link structure or via keyboard-only navigation.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform's headings and labels provided a descriptive purpose.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform's elements provide an outline that identifies the focus clearly.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The EqualGround Platform's focused elements are visible.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The EqualGround Platform's draggable elements are essential to be dragged to avoid covering other elements.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The EqualGround Platform's pointer inputs are greater than 24 by 24 CSS pixels.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	The EqualGround Platform supports localization of user-facing string tables.
Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation elements in the page maintain their relative order.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	All icons and buttons are consistently identified across the EqualGround Platform
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	The EqualGround Platform does not require inputs that necessitate error suggestions.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web document)		
 11.3.3.4 (Open Functionality Software) 		
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)		The EqualGround Platform performs automatic
EN 301 549 Criteria – Does not apply	Supports	authentication via integrations with a user's LMS and/or
Revised Section 508 – Does not apply		SSO provider.
4.1.3 Status Messages (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.3 (Web)		
• 10.4.1.3 (Non-web document)		The EqualGround Platform allows the status message to
• 11.4.1.3 (Open Functionality Software)	Supports	be programmatically available to assistive technologies
 11.4.1.3 (Closed Software) – Does not apply 		be programmatically available to assistive teelinologies
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Criteria	Conformance Level	Remarks and Explanations
		The EqualGround Platform provides
302.1 Without Vision	Supports	capabilities to use Assistive Technologies
		that do not require user vision.
		The EqualGround Platform provides
302.2 With Limited Vision	Supports	capabilities to use Assistive Technologies
		that do not require user vision.
		The EqualGround Platform provides
302.3 Without Perception of Color	Supports	capabilities to use Assistive Technologies
302.3 Without Ferception of Color	Supports	that do not require the user's perception of
		color.
		The EqualGround Platform provides
302.4 Without Hearing	Supports	capabilities to use Assistive Technologies
		that do not require user hearing.
		The EqualGround Platform provides
302.5 With Limited Hearing	Supports	capabilities to use Assistive Technologies
		that do not require user hearing.
		The EqualGround Platform provides
302.6 Without Speech	Supports	capabilities to use Assistive Technologies in
		instances where user speech is required.
		The EqualGround Platform provides
302.7 With Limited Manipulation	Supports	capabilities to use Assistive Technologies in
	Supports	instances where fine motor control is
		required.
202 9 With Limited Boach and Strongth	Supports	The EqualGround Platform provides
302.8 With Limited Reach and Strength	Supports	capabilities to use Assistive Technologies in

Criteria	Conformance Level	Remarks and Explanations
		instances where fine motor control is
		required.
202.0 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The EqualGround Platform provides
302.9 With Limited Language, Cognitive, and Learning Abilities		multilanguage support.

Chapter 4: <u>Hardware</u>

Notes: Not Applicable

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The EqualGround Platform allows users to control accessibility features they require
502.2.2 No Disruption of Accessibility Features	Supports	The EqualGround Platform does not disrupt or disable any operating system accessibility functionality in any way.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The EqualGround Platform provides the relevant role, state, property, and value information to assistive technologies.
502.3.2 Modification of Object Information	Supports	The EqualGround Platform allows assistive technologies to modify statuses and properties of relevant objects.
502.3.3 Row, Column, and Headers	Supports	Table headers have appropriate row and column headers.
502.3.4 Values	Supports	The EqualGround Platform allows assistive technologies to programmatically determine the values.
502.3.5 Modification of Values	Supports	The EqualGround Platform allows assistive technologies to modify values.
502.3.6 Label Relationships	Supports	The EqualGround Platform determines the relationships based on labels.
502.3.7 Hierarchical Relationships	Supports	The EqualGround Platform determines the parent child relationships between components
502.3.8 Text	Supports	The EqualGround Platform provides text on screen to assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	The EqualGround Platform allows assistive technologies to modify the text.
502.3.10 List of Actions	Supports	The EqualGround Platform provides assistive technologies with an action plan to be executed on an object.
502.3.11 Actions on Objects	Supports	The EqualGround Platform allows assistive technologies to perform relevant actions on objects.
502.3.12 Focus Cursor	Supports	All tested features within scope preserve a well-defined on-screen indication of the current focus and support assistive technology.
502.3.13 Modification of Focus Cursor	Supports	The EqualGround Platform allows assistive technologies to control the focus and selection cursor on all controls.
502.3.14 Event Notification	Supports	The EqualGround Platform provides assistive technologies to notify about user events.
502.4 Platform Accessibility Features	Supports	The EqualGround Platform supports speech output services with keyboard navigation.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The EqualGround Platform allows users to set their preferences.
503.3 Alternative User Interfaces	Not applicable	The EqualGround Platform provides a user interface but doesn't use other industry services.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The EqualGround product does not stream video content.
503.4.2 Audio Description Controls	Not Applicable	The EqualGround product doesn't stream audio streams.

Criteria	Conformance Level	Remarks and Explanations
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The EqualGround product doesn't manipulate any content and maintains content integrity during conversion.
504.2.2 PDF Export	Supports	The EqualGround Product provides and exports PDF format to users.
504.3 Prompts	Supports	The EqualGround Product highlights the issues on the document and prompts users to fix it.
504.4 Templates	Supports	The EqualGround Product provides a template for fixing the issue corresponding to file format

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Product documentation regarding the product's accessibility features can be found online at the YuJa Help Center and YuJa Accessibility page
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support services are available through both toll-free and support tickets

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Nunnorts	Support services are available through
		both toll-free and support tickets.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
		The EqualGround Platform provides
4.2.1 Usage without vision	Supports	capabilities to use Assistive Technologies
		that do not require user vision.
		The EqualGround Platform provides
4.2.2 Usage with limited vision	Supports	capabilities to use Assistive Technologies
		that do not require user vision.
		The EqualGround Platform provides
4.2.3 Usage without perception of colour	Supports	capabilities to use Assistive Technologies
4.2.5 Osage without perception of colour		that do not require the user's perception of
		color.
		The EqualGround Platform provides
4.2.4 Usage without hearing	Supports	capabilities to use Assistive Technologies
		that do not require user hearing.
		The EqualGround Platform provides
4.2.5 Usage with limited hearing	Supports	capabilities to use Assistive Technologies
		that do not require user hearing.
		The EqualGround Platform provides
4.2.6 Usage with no or limited vocal capability	Supports	capabilities to use Assistive Technologies in
		instances where user speech is required.
		The EqualGround Platform provides
		capabilities to use Assistive Technologies in
4.2.7 Usage with limited manipulation or strength	Supports	instances where fine motor control is
		required.

Criteria	Conformance Level	Remarks and Explanations
4.2.8 Usage with limited reach	Supports	The EqualGround Platform provides capabilities to use Assistive Technologies in instances where fine motor control is required.
4.2.9 Minimize photosensitive seizure triggers	Supports	The EqualGround Platform does not present any flashing content that might trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The EqualGround Platform provides multilanguage support.
4.2.11 Privacy	Supports	The EqualGround Platform has accessibility components that maintain the user's privacy.

Chapter <u>5: Generic Requirements</u>

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	INOT Annicanie	The EqualGround Platform does not have closed functionality.
5.1.3.3 Auditory output correlation	INOT Annicable	The EqualGround Platform does not have closed functionality.
5.1.3.4 Speech output user control	INOT Annicanie	The EqualGround Platform does not have closed functionality.
5.1.3.5 Speech output automatic interruption	INOT Anniicanie	The EqualGround Platform does not have closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.6 Speech output for non-text content	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.8 Masked entry	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.11 Private listening volume	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.12 Speaker volume	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.13 Volume reset	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.14 Spoken languages	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The EqualGround Platform does not have closed functionality.
5.1.7 Access without speech	Not Applicable	The EqualGround Platform does not have closed functionality.

Criteria	Conformance Level	Remarks and Explanations
5.2 Activation of accessibility features	Not Applicable	The EqualGround Platform does not have closed functionality.
5.3 Biometrics	Not Applicable	The EqualGround Platform does not have closed functionality.
5.4 Preservation of accessibility information during conversion	Not Applicable	The EqualGround Platform does not have closed functionality.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The EqualGround Platform does not have closed functionality.
5.5.2 Operable parts discernibility	Not Applicable	The EqualGround Platform does not have closed functionality.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The EqualGround Platform does not have closed functionality.
5.6.2 Visual status	Not Applicable	The EqualGround Platform does not have closed functionality.
5.7 Key repeat	Not Applicable	The EqualGround Platform does not have closed functionality.
5.8 Double-strike key acceptance	Not Applicable	The EqualGround Platform does not have closed functionality.
5.9 Simultaneous user actions	Not Applicable	The EqualGround Platform does not have closed functionality.

Chapter <u>6: ICT with Two-Way Voice Communication</u>

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable.

Chapter 8: Hardware

Notes: Not Applicable.

Chapter 9: Web (see WCAG 2.x section)

Notes:

Chapter 10: Non-Web Documents

Notes: Not Applicable.

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The EqualGround Platform is not an assistive technology.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Supports	The EqualGround Platform provides the relevant role, state, property, and value
		information to assistive technologies.
11.5.2.6 Row, column, and headers	Supports	Table headers have appropriate row and column headers
11.5.2.7 Values	Supports	The EqualGround Platform allows assistive technologies to programmatically determine the values.
11.5.2.8 Label relationships	Supports	The EqualGround Platform allow all the controls to be programmatically associated with their respective labels.
11.5.2.9 Parent-child relationships	Supports	The EqualGround Platform programmatically determines the hierarchical relationships between the relevant components.
11.5.2.10 Text	Supports	The EqualGround Platform allows the text to be programmatically determined by assistive technologies.
11.5.2.11 List of available actions	Supports	The EqualGround Platform programmatically provides the list of actions to be executed on an object to assistive technologies.
11.5.2.12 Execution of available actions	Supports	The EqualGround Platform programmatically allow assistive technology to execute relevant actions on an object.
11.5.2.13 Tracking of focus and selection attributes	Supports	All tested features within scope preserve a well-defined on-screen indication of the current focus and support assistive technology.
11.5.2.14 Modification of focus and selection attributes	Supports	The EqualGround Platform allows assistive technologies to control the focus and selection cursor on all controls.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.15 Change notification	Supports	The EqualGround Platform provides notification information to the relevant assistive technology users.
11.5.2.16 Modifications of states and properties	Supports	The EqualGround Platform allows the assistive technologies to modify relevant states and properties of the objects
11.5.2.17 Modifications of values and text	Supports	The EqualGround Platform allows the text to be programmatically modified by assistive technologies
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	The EqualGround Platform provides controls for machine generated and human captioning
11.6.2 No disruption of accessibility features	Supports	The EqualGround Platform does not disrupt or disable operating system's accessibility features such as narrator, magnifier, filter keys, toggle keys, sticky keys, text resizing, and the on-screen keyboard.
11.7 User preferences	Supports	The EqualGround Platform allows user preferences from platform settings for color, contrast, font type, font size, and focus cursor
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <u>WCAG 2.x</u> section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The EqualGround platform does not provide authoring tools to convert content from one format to another.
11.8.4 Repair assistance	Not Applicable	The EqualGround platform does not provide authoring tools and hence no repair assistance. For any software support,

Criteria	Conformance Level	Remarks and Explanations
		services are available through both tollfree and support tickets.
11.8.5 Templates	l ' ' '	The EqualGround platform does not provide templates for content creation

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features		Product documentation regarding the product's accessibility features can be found online at the YuJa Help Center and YuJa Accessibility page.
12.1.2 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features		Support services are available through both toll-free and support tickets.
12.2.3 Effective communication	Supports	Support services are available through both toll-free and support tickets.
12.2.4 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable.