

## Policy Statement

YuJa, Inc. is committed to ensuring that its digital products, services, and platforms are accessible to all individuals, including people with disabilities. YuJa integrates accessibility into the design, development, and delivery of its software platforms and services. Through the implementation of accessibility standards and continuous improvement, YuJa seeks to ensure that it supports diverse communities.

This policy establishes YuJa’s commitment to accessibility and defines the standards, governance, and operational practices that guide the company’s accessibility program.

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## Accessibility Standards and Regulatory Alignment

YuJa aligns its accessibility practices with widely recognized international standards and applicable legal requirements. YuJa conforms to the following standards:

- Web Content Accessibility Guidelines (WCAG) 2.2 Level AA
- Section 508 of the U.S. Rehabilitation Act
- Americans with Disabilities Act (ADA)
- Accessibility for Ontarians with Disabilities Act (AODA)



YuJa monitors regulatory developments and evolving industry standards to maintain alignment with accessibility expectations in the jurisdictions where its customers operate.

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## Accessibility by Design

YuJa incorporates accessibility requirements throughout the product development lifecycle. Accessibility considerations are integrated into:

- Product planning and requirements definition
- User experience and interface design
- Software development and quality assurance
- Documentation and content production

YuJa applies inclusive design to ensure accessibility features are made proactively rather than in post-development remediation. Accessibility features supported across YuJa platforms include:

- Keyboard navigation
- Compatibility with assistive technologies
- Adjustable display settings and accessible media controls

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## Accessibility Testing and Quality Assurance

YuJa utilizes accessibility testing procedures as part of its quality assurance process. Accessibility testing checks:

- Automated scanning and code analysis
- Manual accessibility against WCAG success criteria
- Keyboard navigation
- Usability with assistive technologies, including screen readers
- Validation of accessible user interface components and media playback feature

Accessibility reviews are conducted throughout development cycles and prior to major product releases to identify and remediate potential accessibility barriers. Review of accessibility compliance continues across product lines, even after release.

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## Training and Organizational Awareness

YuJa promotes awareness of WCAG 2.2 standards and best practices across the organization. Employees involved in the creation of digital products or content receive training and guidance on topics such as:

- Accessible user interface design principles
- Accessible content creation practices, like using ARIA effectively
- Accessibility testing methodologies, such as testing with screen readers and using keyboard navigation
- Compliance obligations under applicable accessibility regulations

Training initiatives support the consistent implementation of accessibility standards across YuJa's development and operational teams.

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## Continuous Improvement

YuJa recognizes that accessibility is an ongoing process that evolves alongside technology, standards, and user needs. The company is committed to continuous improvement through:

- Ongoing monitoring of accessibility standards and regulatory developments
- Periodic accessibility assessments of our digital products and services
- Product enhancements designed to improve accessibility functionality
- Collaboration with customers and accessibility experts to refine accessibility practices



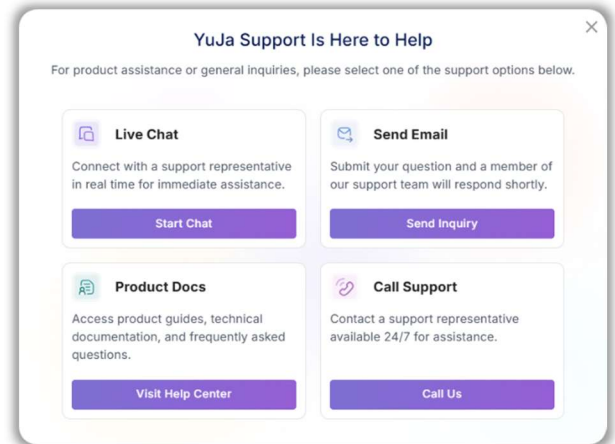
In addition, accessibility improvements are continuously incorporated into product roadmaps and development cycles.

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## Accessibility Feedback and Issue Reporting

YuJa welcomes feedback from users regarding the accessibility of its products and services. Users who encounter accessibility barriers are encouraged to report concerns through YuJa’s customer support channels.

Reported accessibility issues are reviewed and prioritized according to YuJa’s product support and development processes. All recognized accessibility issues identified by our customers are remediated within two product sprints (approximately 60 days), with any urgent concerns addressed within one product sprint (approximately 30 days).



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## Policy Review

This policy will be reviewed periodically to ensure alignment with evolving accessibility standards, legal requirements, and YuJa’s organizational commitments to inclusive technology.